Safeguarding

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Out of Hours signposting procedure

The safety and well-being of our learners is our top priority. We understand that safeguarding issues can occur at any time, not just during operating hours. This guide provides key safeguarding contacts for business hours, as well as information on who to contact for self-referral and support outside of business hours, ensuring continuous protection for all learners.



Julie Gillies

Designated Safeguarding Lead
(DSL) and Named Person for
Child Protection

Working Hours

Safeguarding Arrangements across sites

The DSL, alongside the Designated Safeguarding Officers (DSO) ensures the safety and wellbeing of learners by ensuring a safe educational environment by proactively managing and addressing safeguarding concerns.

concerns.		
Location	Working Hours	Contact Details
All sites	Mon – Fri 8am– 4pm	Julie.gillies@gceducationandskills.ac.uk 07586116383
Green Skills	Mon – Fri 8am– 4pm	Olivia.Hall@gceducationandskills.ac.uk 0161 667 6342
Warren Bruce Court	Mon- Thursday 9am to 5pm Friday 9am to 4.30pm	HE and Access Billy.McCrindle@gceducationandskills.ac.uk 07586115640
Skills Centre	Mon- Thursday 8am to 4.00pm Friday 8am to 3.30pm	Lee.Beveridge@gceducationandskills.ac.uk 0161 238 4517 Sophie.Robinson@gceducationandskills.ac.uk 07711784897
Training Centres	Mon- Thursday 8am to 4.30pm Friday 8am to 3.30pm	Stockport: 0161 476 7400 Shahzad.Tabassum@gceducationandskills.ac.uk Wigan: 01942 527775 Amy.Mansour@gceducationandskills.ac.uk 07543 220101 Tameside: 0161 359 3017 Jill.Hudson@gceducationandskills.ac.uk Salford: 0161 674 9664 Pauline.Blackshaw@gceducationandskills.ac.uk Manchester: 0161 225 4241 Kelly.Swindlehurst@gceducationandskills.ac.uk St.Helens: 01942 527775 Neil.Rigby@gceducationandskills.ac.uk Rochdale: 01706 717 860 adele.walker@gceducationandskils.ac.uk
Dro Doorwitmont	Mon- Thursday Opens 8am	tony.mckie@gcemployment.uk

Pre-Recruitment -Liverpool

07747 216 436

Out of Hours Safeguarding Arrangements

Outside of The Growth Company Education and Skills working hours, learners can access support from several external agencies.

Local Authorities: Learners can contact local safeguarding authorities or social services out of hours that provide 24/7 support.

Out-of-Hours social services

Bolton Council: Emergency Duty Team (EDT): Adult - 01204337860/Children - 01204331500

Bury Council: Emergency Duty Team (EDT): 0161 253 6606

Liverpool City Council: 0151 459 2606

Manchester City Council: Emergency Duty Team (EDT): 0161 234 5001

Oldham Council: Emergency Duty Team (EDT): 0161 770 6936

Rochdale Borough Council: Emergency Duty Team (EDT): 0300 303 8875

Salford City Council: Emergency Duty Team (EDT): 0161 794 8888

Stockport Council: Emergency Duty Team (EDT): 0161 474 5555

Tameside Council: Emergency Duty Team (EDT): 0161 342 2222

Trafford Council: Emergency Duty Team (EDT): 0161 912 2020

Wigan Council: Emergency Duty Team (EDT): Adult - 01942 828777/Children - 01942 828300

General Advice

Emergency Services:

For immediate danger, always call 999. If you're unsure which service to contact, you can use the general NHS non-emergency number 111 for advice.



Hub of Hope

Mental Health Support Network provided by Chasing the Stigma | Hub of hope

Helplines

42nd Street

Support for young people aged 11-25 with mental health and emotional well-being

Helpline: 0161 228 1888 42ndstreet.org.uk

Childline

Support for anyone under 19 years old

Helpline: 0800 1111 childline.org.uk

Kooth

Free, safe, and anonymous online support for young people

kooth.com

Nightline

Confidential listening and information service

nightline.ac.uk

Samaritans

Confidential support for people experiencing feelings of distress or despair

Helpline: 116 123 (24/7) samaritans.org

The Mix

Support service for young people under 25 on various issues

Helpline: 0808 808 4994 (Free) Text: THEMIX to 85258 themix.org.uk

Papyrus HOPELINEUK

Support for young people under 35 who are experiencing thoughts of suicide

Helpline: 0800 068 4141
Text: 07860 039967
Email: pat@papyrus-uk.org
papyrus-uk.org

Young Minds Crisis Messenger

Provides free, 24/7 crisis support for young people experiencing a mental health crisis

Text: YM to 85258 youngminds.org.uk

All our safeguarding information is communicated through the following channels

Induction: Learners receive a comprehensive information pack that includes contact details for all relevant safeguarding and emergency services.

Posters and Notices: There are display posters around the premises with clear instructions on what to do and whom to contact in case of an emergency outside normal hours.

Mobile Apps: mobile apps to scan barcodes that provide direct access to self-help safeguarding information and support.

Website: GC website has more safeguarding information.

